

SHARON BESKIN GOODMAN
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September 02, 2003

E & K Agency, Inc.
Mr. Richard Auerbach
613 Hope Road
Eatontown, NJ 07724

Re: Dotti S Wilson

Dear Mr. Richard Auerbach :

As you are aware, recently I had the opportunity to work with Ms. Dotti S Wilson to obtain homeowners insurance for my recent transaction. I would like to commend her on her professional attitude, her hard work and her knowledge that allowed to make this process run smoothly.

Initially, Ms. Wilson spoke with me on the telephone to obtain the necessary information. We were able to fill out the application and from that point on she was able to offer me options and make recommendations that were available. She was very clear in explaining the different options available and answered any questions that I had. At every point, I was aware that I was working with a trained professional.

Additionally, the buyer of my home was having difficulties in obtaining home owners insurance. This was very stressful for all parties involved. Again, with Dorothy at the helm, she took charge and was able to offer them insurance, which allowed me to sell my house and once again, enjoy a good nights sleep.

Ms. Wilson offered me the finest professional service and was able to make what was becoming a very difficult process run smoothly. Once again, I would like to commend her for her outstanding job. You are wise to have a woman of her caliber on your staff. She adds to the professionalism of E&K.

Thank you again, for all of your hard work that allowed my sale and purchase to occur.

Sincerely yours,


Sharon Beskin Goodman