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June 23, 1992

Judy Hanson  
E & K Agency, Inc.  
P.O. Box 600  
Eatontown, NJ 07724

Dear Ms. Hanson:

I have been a client of your agency for 10 years. In that 10 years I have been very satisfied with your agents' services regarding my car insurance. However, within the past year I have been dealing with Jackie Burton, who is presently my agent.

This is to inform you that Ms. Burton was extremely considerate and concerned with my needs regarding the high car insurance rates that are burdening New Jersey citizens. She was kind, courteous, pleasant and outstanding in her assistance to me. Ms. Burton is certainly an asset to your agency.

Very truly yours,

  
ROBIN T. WERNIK

RTW/mak