



Deal, New Jersey  
07723

1/17/95

Dear Charlie and Karen,

Just a note to thank you both for your help, your diligence, your tenacity and most of all your professionalism in handling my son's accident claim. In this day and age of lack of service and cutting corners it is truly a pleasure to have professionals on your side like you both to help the consumer. I have not been involved in any claims ever and the process was indeed educational for Linda and I. My most sincere thanks to you both.

Best personal regards,

Mike Killian  
(908) 531-8950

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